



Adding an Email Account - Generic Mobile Settings

Exchange ActiveSync (EAS) is an XML-based protocol that communicates over HTTP (or HTTPS) designed for the synchronization of email, contacts, calendar, tasks and notes from a messaging server to a mobile device.

Please consult your handset user guide for instructions on how to configure the handset. The mailbox needs to be applied or set-up as a "Microsoft Exchange" account.

Exchange 2010

E-mail: The user's full email address
Server: cas.messageexchange.com
Domain: At first leave blank, if no connection, then enter: messageexchange.com
Username: The user's full email address
Password: The user's mailbox password
Use SSL: "ON"

Exchange 2013

E-mail: The user's full email address
Server: cas.cloudplatform1.com
Domain: At first leave blank, if no connection, then enter: cloudplatform1.com
Username: The user's full email address
Password: The user's mailbox password
Use SSL: "ON"

